

Returns Request Form

Returns Policy:

If you are not completely satisfied with your purchase, simply return the item or items to us in their original condition* within 10 days of receipt. We will issue a full refund (excluding original delivery charge) on receipt, or exchange the item for a different size / colour if preferred. Please note:

- The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you for the value of the goods.
- The cost of returning the item to us is your responsibility.
- The parcel can take up to 7 working days to be returned to our Warehouse, unless sent via special delivery

Please return any items to:

Cycle-Clothing Ltd
Unit A, Carlton Business Park
Cemetery Road, Yeadon
Leeds
West Yorkshire
LS19 7BD

Note: When trying on items of clothing, please ensure that you are clean, you are not wearing perfume / aftershave or a deodorant which may leave a scent or marks on the item. We will be unable to accept the return of any item where there is evidence that these instructions have not been followed. The item must be returned in its original clear packaging in the manner in which they were received along with any enclosed documentation or completed returns form. All tags should remain attached. **Items with card tags removed will not be refunded or exchanged.** (Items screwed up into a ball and thrown into a bag will not be refunded.)

Any items sent back that do not conform to these requirements will either not be refunded or a store credit given instead. Packaging that is unavoidably damaged whilst removing garments can be returned without penalty. Nothing in these terms and conditions will reduce your statutory rights relating to faulty or misdescribed goods.

Order Number: _____

Name: _____

Items Being Returned:

Reason for return:

If exchanging for another size / colour please state:
